



May 21, 2020

Dear RCHA tenants and Healthy Home participants,

As a reminder, **if you do not have transportation or any other way to acquire essential items** such as food, prescription re-fills, toilet paper or other hygiene products please contact us and we will do what we can to help you. For more information contact **Josh Wanstreet** at **304-940-9046**. The **Healthy Home** program is resuming home visits by request. Visits will require staff and participants to wear PPE (Personal Protective Equipment), and visits can be arranged to be held in community rooms or in participants' residences at their choosing. To arrange a home visit contact **Rosanna Williams** at **304-642-5423** or **Josh Wanstreet**. If you or someone else in your household are sick please stay home and contact your doctor for medical advice.

The RCHA property management is requesting all tenants to return the enclosed **Tenant Contact Information Form** by mail, **Randolph County Housing Authority** 2280 Randolph Avenue P.O. Box 1579 Elkins, WV 26241, fax: 304-636-6596 or the drop box located at the front of our building. If you have any additional questions contact the Property Manager **Michelle Teter** at **304-642-5160**

The RCHA is pleased to announce the launch of the **Randolph WORC** program. The program will offer training opportunities to unemployed and under-employed residents of Randolph County. It is focused on three high-growth industries in the region: Health Care Services, Wood Product Manufacturing and Construction. For more information call **304-940-4596** or visit the site online at <https://www.randolphworc.com/>

YouthBuild North Central West Virginia located in Elkins is hiring. Do you know someone 16-24 years old who would like to earn their high school diploma equivalency (TASC) and/or receive job training skills in construction or healthcare while getting paid to do so? For more information visit <http://youthbuildncwv.org/about-us/> or call **304-637-9008**.

The following is a list of resources in Randolph County for obtaining meals or grocery assistance, household items, transportation and additional resources.

CVS in Elkins is now offering hours of operation reserved for vulnerable customers sixty and older to shop Monday through Friday from 9am – 10 am and on Saturday and Sunday from 10am – 11am. Delivery service is also being offered. For more information call **304-636-5696**.

Walgreens in Elkins is offering drive thru service for prescriptions and select essentials as well as curbside pickup. For more information call **304-637-4563**.

Mountaineer Food Bank will be offering a free mobile food bank pantry at Camp Pioneer Kings Run Rd. Beverly, WV on May 29 from 11am – 1pm while supplies last. For more information call **304-364-5518**.

Feed the City is held at the **Railyard Restaurant** in Elkins on the last Tuesday of every month offering a fresh meal, from 4:30pm until the food runs out (weather permitting). For more information call **304-637-4563**.

The West Virginia Department of Health and Human Resources now has a COVID-19 hotline for information about the pandemic and updates at **1-800-887-4304** or visit their website <https://dhhr.wv.gov/COVID-19/Pages/default.aspx>

Country Roads Transit in Randolph County is currently only offering Demand Response pickup requests. Call 304-636-6472 with at least 24 hrs. in advance to arrange being picked up. Additionally, the RCHA has Country Roads travel vouchers available upon request for those needing transportation for shopping or medical appointments. Contact **Josh Wanstreet** at **304-940-4096** to request vouchers.

“WHEN YOU CAN'T
CHANGE THE DIRECTION
OF THE WIND — ADJUST
YOUR SAILS.”

- H. JACKSON BROWN -



Davis Medical Center

PHASE 1 REOPEN

On Thursday, April 23 the WV Department of Health and Human Resources approved Davis Health System to resume more urgent medical procedures.

Davis Medical Center is restoring more urgent medical services in the following areas:

OPEN	Behavioral Health	Call 304.637.3894
OPEN	Better Sleep Center	Call 304.637.3650
OPEN	Cancer Care Center	Call 304.637.3640
OPEN	Cardiac Rehab	Call 304.637.3623
OPEN	Diabetes Education	Call 304.637.3430
OPEN	DirectCare of Elkins	Call 304.636.4585
OPEN	Laboratory Services	Call 304.637.3366
OPEN	Family Practice	Call 304.637.3894
OPEN	Gastroenterology	Call 304.637.2360
OPEN	General Surgery	Call 304.637.9302
OPEN	Home Health	Call 304.637.3630
OPEN	Inpatient Geriatric Psychiatry	Call 304.637.2360
OPEN	Mammography	Call 304.637.3176
OPEN	Orthopedics	Call 304.637.9302
OPEN	Pain Management	Call 304.637.3533
OPEN	Pediatrics	Call 304.637.3894
OPEN	Pharmacy – Health Center	Call 304.636.6767
OPEN	Podiatry	Call 304.637.3520
OPEN	Pulmonary	Call 304.637.3257
OPEN	Radiology	Call 304.637.3764
OPEN	Respiratory Therapy	Call 304.637.3288
OPEN	Speech therapy	Call 304.637.3520
OPEN	Urology	Call 304.637.9302
OPEN	Women's HealthCare	Call 304.637.3948
OPEN	WVU Heart & Vascular	Call 304.637.3897
OPEN	Wound Care	Call 304.637.3894

A new normal is coming. Resuming care at Davis Medical Center is driven first and foremost by safety considerations for our patients and our healthcare workers. This means we will continue taking practical, reasonable, evidence-informed steps to safely resume operations or activities. The following protocols are what you can expect when you visit a Davis Health System hospital or clinic:

PATIENT CARE & SAFETY

- All patients entering the facility will be given a mask. Patients refusing to wear a mask will not be allowed to enter.
- Patients requiring screening before entering our facilities include those who: (1) are symptomatic with fever and cough; (2) are scheduled for surgical or invasive medical procedures; and (3) have had known positive contact with COVID-19 persons.

HEALTHCARE WORKER SAFETY

- All staff are screened at the beginning of their work shift.
- Sufficient resources of Personal Protective Equipment are available to all staff and are worn according to protocols of patient care.
- Providers and clinical staff will wear surgical facemasks at all times. N95 masks are worn for high-risk procedures.

FACILITY & ENVIRONMENTAL SAFETY

- Waiting areas, queue areas, and other public areas are arranged for social distancing.
- Current No Visitation restrictions will remain in place.
- All Davis Medical Outpatient Clinics are designated Non-COVID Care areas. Screening for symptoms of COVID are not performed in these areas.
- COVID testing is performed at off-site drive-thru locations on the DMC campus and at DirectCare of Elkins.
- Daily intensive sanitizing and housekeeping measures in high-touch and patient areas. UV lights in air handling units and terminal cleaning processes provide additional disinfection and decontamination of facilities.

SURGICAL SAFETY

- To ensure safe, high quality care of each surgical patient, DMC is following the Five Phases of Care continuum.
- All patients scheduled for surgical or invasive medical procedures will be screened for COVID.

